



Christ Church College, Kanpur



**Career Counselling Cell
2023-24**

**Event Report:
Pre-orientation for Global Service Desk
(GSD) Program**

19th February, 2024

Mall Road, Kanpur 208001
support@cccknp.ac.in

Program Overview

The Career Counselling Cell, in association with the NIIT Foundation, organized a 'Pre-orientation Certification Program in Global Service Desk' on February 19, 2024. The program aimed to provide details about the GSD course and offer opportunities for graduate and postgraduate students to enroll and enhance their skills. Through the session, students gained a profound understanding of the benefits and diverse dimensions of this program.

- NIIT Foundation team members Premlata Singh, Priyanka Saxena, and Rohit were present at the session.
- Speaker Premlata Singh captivated the attendees with her address, sharing invaluable insights into the dynamic domains of the Global Service Desk program.

Flyer

	Christ Church College Kanpur			
CAREER COUNSELING CELL <i>In Collaboration with</i> NIIT FOUNDATION, DELHI <i>Organizes an Pre-Orientation for</i> <i>Certification Program in</i> GLOBAL SERVICE DESK <i>on 19th February, 2024</i>				
				
Prof. Joseph Daniel Principal & Secretary		Premlata Singh Facilitator		Prof. Meet Kamal Coordinator

Program Objectives

The career counselling session for Christ Church College was held with the aim to facilitate and develop the basic skills of graduates and post-graduates.

The main objectives of the program can be capsulated as follows:

- ***Knowledge Enrichment:*** The program aims to enrich students' understanding of the finance sector, covering various aspects of investment banking and retail banking.
- ***Skill Enhancement:*** Through the sessions, the programs tries to enhance students' skill sets, equipping them with relevant knowledge and expertise required for a good career.

Attendance

Attendance Tracking Started At : 5:05:03 PM
 Attendance Tracking Stopped At : 6:04:36 PM
 Total Number of people Attended : 81
 Total Meeting Duration : 59 min 29s

Detailed Attendance Report Apply Filter

Number Of People Attended More Than 65% Of Meeting: 42

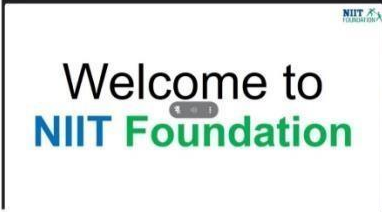
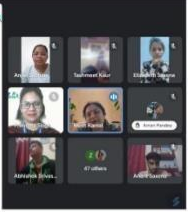

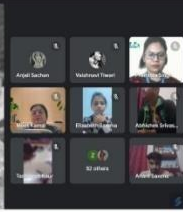


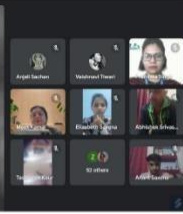
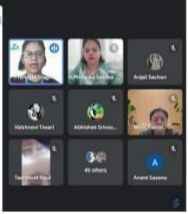
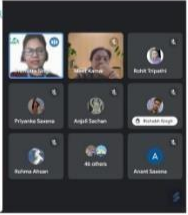
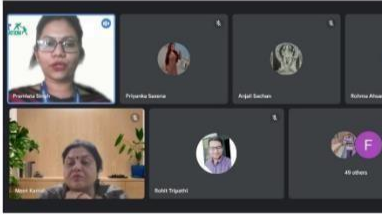


Number Of People Attended Less Than 65% Of Meeting: 39

S.No	Participant Name	Attended Duration	Attended Percentage
1	AADIKA KAUL	46 min 37s	79%
2	ABHISHEK SINGH	2 min 39s	5%
3	ABHISHEK SRIVASTAVA	39 min 13s	66%
4	ADARSH SINGH CHAUHAN	0 min 49s	2%
5	ADITI DWIVEDI	32 min 53s	56%
6	AFIFA ZIA	59 min 24s	100%
7	AISHAH BATUL	17 min 35s	30%
8	AKSHADA TRIPATHI	1 min 28s	3%
9	ALIEVA AFAQUE	29 min 0s	49%
10	ALISHA DILSHAD	0 min 11s	1%
11	ALISHA MANSHA	12 min 10s	21%
12	ALSHIFA ISLAM	2 min 7s	4%
13	AMAN PANDEY	3 min 24s	6%

46	OM OMAR	59 min 27s	100%
47	OWAIS KHAN	23 min 50s	41%
48	PARI AGARWAL	25 min 53s	44%
49	PARI SAHU	59 min 13s	100%
50	PRAKSHAR GUPTA	0 min 53s	2%
51	PRANAV BHATIA	59 min 27s	100%
52	PRANSHU PRANSHU	55 min 46s	94%
53	PRATIMA NISHAD	10 min 43s	19%
54	PREETI GUPTA	59 min 27s	100%
55	PREMLATA SINGH	59 min 27s	100%
56	PRIYANKA SAXENA	13 min 38s	23%
57	RAHUL KUNWAR	59 min 8s	100%
58	RAMSHA PATHANII	59 min 27s	100%
59	RISHABH SINGH	2 min 38s	5%
60	RISHIRASTOGI	59 min 27s	100%
61	RIYA GUPTA	56 min 37s	96%
62	ROHIT TRIPATHI	57 min 3s	96%
63	ROHMA AHSAN	59 min 27s	100%
64	SALONI GUPTA	13 min 9s	23%
65	SALONI YADAV	16 min 12s	28%
66	SAURABH SINGH	0 min 37s	2%

19	ANURADHA SHARMA	59 min 27s	100%
20	ARYAN	41 min 32s	70%
21	ASHISH KUMAR	40 min 35s	69%
22	ASRA RASHEED	47 min 30s	80%
23	ASTHA SINGH	59 min 27s	100%
24	CHOOTU	59 min 27s	100%
25	DISHA SINGH	59 min 27s	100%
26	DIVY SHARMA	59 min 27s	100%
27	DIYA BHATT	59 min 27s	100%
28	ERAM WAKEEL	59 min 21s	100%
29	FAHAD NASEEM	9 min 11s	16%
30	FAIRY SIDDIQI	47 min 51s	81%
31	FAIZA SUHAIL	47 min 44s	81%
32	HUMRA KALEEM	31 min 1s	53%
33	INSHA NOOR	6 min 37s	12%
34	JAI PANDEY	0 min 52s	2%
35	KANCHI TRIPATHI (KANCHI TRIPATHI)	17 min 43s	30%
36	KHUSHI DIXIT	5 min 13s	9%
37	KRISHNA CHAUDHARY	0 min 16s	1%
38	MANASVI RATHORE	15 min 52s	27%
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70	MANASVI RATHORE	15 min 52s	27%
71	MANASVI RATHORE	15 min 52s	27%
72	MANASVI RATHORE	15 min 52s	27%
73	TASHMEET KAUR	59 min 27s	100%
74	UJJARWAL AGARWAL	0 min 18s	1%
75	VAISHNAVI SHARMA	55 min 46s	94%
76	VAISHNAVI TWARI	59 min 13s	100%
77	WAQAREKIST	59 min 27s	100%
78	YESH SONKER	48 min 3s	81%
79	YUKTI GAUR	56 min 59s	96%
80	ZAINAB AKHTAR	25 min 55s	44%
81	ZOYA ANSARI	11 min 56s	21%

Photographs

 <p>NIIT FOUNDATION</p> <h2>Welcome to NIIT Foundation</h2>			
 <p>NIIT FOUNDATION</p> <p>100000 Youth Every Year</p>			
<p>Course – Certificate Program in Global Service Desk</p> <p>ABOUT THE PROGRAM</p> <ol style="list-style-type: none"> 1. A blended virtual learning, available to students across India in which will take you through the proper procedures and processes needed to provide effective customer service. 2. This Course will help you to learn MNC's metrics for ITITES industry and give wings to your career aspiration as a Global Customer Service Specialist. 3. Develop a hands-on experience on the skills and knowledge of management tools, required to deal with individual customers and measure the performance. 4. Train you on the methods to retain customers with good customer service skills and we hope that you will gain the required knowledge from this program and demonstrate the skills learnt. 5. You will also get exposure to the ITITES sector in India and get yourself an aspirational job at the end of the course. Our Dedicated Placement Manager will provide placement assistance. 			
<p>Program Structure:- Self-Study / Project Work / Module End Assessments /Final JAS Examination</p> <p>No. of Self Study Sessions -64 No. of Project Work (written) - 1 No. of Module End Assessments (MCQ) - 2 Final JAS Examination (MCQ) - 1</p>			
 <p>Sponsor!</p> <p>DXC TECHNOLOGY</p>		<p>A Short-term beginner-friendly course that teaches basic Technical Troubleshooting Skills, Customer Relationship Building Skills and Professional Communication.</p> <p>Course duration – 1.5 Months Hours – 2 hours per day Classes – Virtual Mode Days – Monday to Saturday</p>	

Program Outcome

The 'Pre-orientation Certification Program in Global Service Desk' yielded several significant outcomes:

Enhanced Employment Opportunities: The program provided students with the skills and knowledge necessary to secure employment in the Global Service Desk domain, leading to elevated job placement rates.

Prepared Graduates: Participants emerged from the program with enhanced preparedness, equipped with the practical skills and theoretical knowledge required for success in the industry.

Career Development: The program honed the career prospects of the students, offering them a clear understanding of the Global Service Desk field and its diverse dimensions.

Candidate Selection: Several candidates were selected by the NIIT Foundation team for further opportunities, demonstrating the program's effectiveness in identifying and nurturing talent.

These outcomes collectively contributed to the students' professional growth and readiness for the job market, reinforcing the program's success in achieving its objectives.

List of selected students

Email	Reference	Course	Name	Gender	Marital Status	Date of Birth	Category	Father	Mother	Mobile	RID
rahrastogi766@gmail.com	Christ College	Digital Marketing-Only Graduate (Live Class + Self Learning)	Rishi Rastogi	Male	Unmarried	11/19/2004	OBC	Sanjeev Kumar Rastogi	Aarti Rastogi	8115932344	RID0007116454
vijayitkumar@gmail.com	Christ College	GSD (Global Service Desk)-Only Graduate (130 Hrs - Live classes)	Ashish Kumar	Male	Unmarried	5/28/2001	SC	Vijay Kumar	Seema	9519342415	RID0007116469
virmanishaliza@gmail.com	Christ College	GSD (Global Service Desk)-Only Graduate (130 Hrs - Live classes)	Shailiza Virmani	Female	Unmarried	4/27/2001	General	Kapil Virmani	Geeta Virmani	8808970991	RID0007116475
Manialover38@gmail.com	Christ College	GSD (Global Service Desk)-Only Graduate (130 Hrs - Live classes)	MANISH KUMAR VERMA	Male	Unmarried	2/8/1996	SC	Bihari lal	Sarita rani	+919936713847	RID0007116478
ryagupt1799@gmail.com	Christ College	GSD (Global Service Desk)-Only Graduate (130 Hrs - Live classes)	Riya Gupta	Female	Unmarried	7/17/1999	General	Vimal Kumar Gupta	Poonam Gupta	8858129577	RID0007117099
		Digital									

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guptamahima03012002@gmail.com	Christ College	Marketing-Only Graduate (Live Class + Self Learning)	Mahima Gupta	Female	Unmarried	1/3/2002	General	Vimal Kumar Gupta	Poonam Gupta	8840244512	NOT Eligible
singhastha30138@gmail.com	Christ College	GSD (Global Service Desk)-Only Graduate (130 Hrs - Live classes)	Astha Singh	Female	Unmarried	12/22/2002	General	Mr. Rakesh Kumar Singh	Mrs. Kamlesh Singh	7266872806	RID0007117121
21vaishnavi10@gmail.com	Christ College	GSD (Global Service Desk)-Only Graduate (130 Hrs - Live classes)	Vaishnavi Sharma	Female	Unmarried	10/21/2000	OBC	Mr. Shailendra Kumar Sharma	Mrs. Radha Sharma	8957954510	RID0007117111
singhdisha1304@gmail.com	Christ College	GSD (Global Service Desk)-Only Graduate (130 Hrs - Live classes)	Disha Singh	Female	Unmarried	8/13/2004	General	Dharmendra Singh	Sangeeta Singh	8090996081	RID0007117101
bhatiapranav21@gmail.com	Christ College	GSD (Global Service Desk)-Only Graduate (130 Hrs - Live classes)	Pranav Bhatia	Male	Unmarried	6/21/2003	General	Late Mr. Yash Bhatia	Mrs. Rachana Bhatia	6387613028	RID0007117109
jadvan8896@gmail.com	Christ College	GSD (Global Service Desk)-Only Graduate (130 Hrs - Live classes)	Diya Advani	Female	Unmarried	7/17/2000	General	Gurmukh Das Advani	Anita Advani	7007816052	NOT Eligible
akashpandey132002@gmail.com	Christ College	GSD (Global Service Desk)-Only Graduate (130 Hrs - Live classes)	Akash Pandey	Male	Unmarried	12/13/2002	General	Hari narayan pandey	Vandana pandey	9336647471	RID0007117106
mansi3346@gmail.com	Christ College	Digital Marketing-Only Graduate (Live Class + Self Learning)	Mansi Rawat	Female	Unmarried	2/22/2002	General	Late Amrish rawat	Manorama rawat	6306896601	RID0007117133
vivekshukla4538@gmail.com	Christ College	Digital Marketing-Only Graduate (Live Class + Self Learning)	Vivek Shukla	Male	Unmarried	6/27/2002	General	Mr. Vinod Shukla	Mrs. Renu Shukla	7897189066	RID0007117142
sikka.siddharth25@gmail.com	Christ College	GSD (Global Service Desk)-Only Graduate (130 Hrs - Live classes)	Siddharth Sikka	Male	Unmarried	10/27/1999	General	Anil Sikka	Poonam Sikka	9580082807	RID0007118146
omgedter2020@gmail.com	Christ College	GSD (Global Service Desk)-Only Graduate (130 Hrs - Live classes)	Om Omar	Male	Unmarried	7/14/2000	General	Jitendra Kumar Gupta	Laita omar	9236908133	RID0007118148

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eramwakeel8@gmail.com	Christ College	(130 Hrs - Live classes)	Eram Wakeel	Female	Unmarried	10/21/2000	OBC	Mohd. Wakeel	Parveen	9807859220	RID0007118150
ishashinghshi@gmail.com	Christ College	GSD (Global Service Desk)-Only Graduate (130 Hrs - Live classes)	isha singh	Female	Unmarried	2/10/2002	General	sunil singh	sushma singh	8853638300	RID0007118152

Feel free to connect for any clarification.

Thanks & Regards,

Premalata Singh
NIIT Foundation
Mob :- 91-9625704892



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